

Appendix A Adult Social Care Outcomes Framework (ASCOF) 2025/2026

INDICATOR	Indicator OLD	Brief Description	2021/22	2022-23	2023-24	2024-25	2025-26			Quarterly trend	Annual Trend	Peer Group	West Mids	England	Rank	Quartile
							2025-26 Q1	2025-6 Q2	2025-6 Q3			2024/25	2024/25	2024/25	2024/25	2024/25
Objective 1: Quality of life																
1A	1A	Quality of life of people who use services	18.9	18.6	19.1	19.6	NA	NA	NA		↑	19.60	19.20	19.10	10	1
1B	1J	Quality of life of people who use services (Adjusted)	0.439	0.423	0.415	0.437	NA	NA	NA		↑	0.44	0.44	0.42	23	1
1C	1D	Quality of life of carers	7.0	7	7.0	7	NA	NA	NA			7.04	7.40	7.30	106	3
1D	3A	Overall satisfaction of people who use services with their care and support	62%	60.5%	64.6%	67.1%	NA	NA	NA		↑	62.8%	66.8%	65.1%	52	2
1E	3B	Overall satisfaction of carers with social services (for them and for the person they care for)	32%	32%	33.2%	33.2	NA	NA	NA			33.3%	38.6%	36.7%	105	3
Objective 2: Independence																
2A	2D	The proportion of people who received short-term services during the year - who previously were not receiving services - where no further request was made	65.1%	75.0%	76.7%	77.2%	72.50%	74.30%	74.90%		↔	66.2%	68.5%	77.1%	96	3
2B	2A1	The number of adults aged 18 to 64 whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)	35.1	24.8	27	27	14	12.4	0.2		↑	19.2	20.4	17	132	4
			Number of admissions		87	56	61	62	8	29	15		↔			
2C	2A2	The number of adults aged 65 and over whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)	810.5	723	680	654	496	329	476		↓	571.5	639	592.5	96	3
			Number of admissions		409	367	345	333	63	169	73		↑			
2D																
2D Part 1	2B	The proportion of older people (65 and over) who were still at home 91 days after discharge from hospital	84%	81.1%	81.2%	79.8%	82.4%	81.8%	85.5%		↑	60.5%	58.2%	60.7%	125	4
2D Part 2	2B2	The proportion of older people aged 65 and over offered reablement services following discharge from hospital.	6.9%	6.0%	NA	NA	NA	NA	NA				8.6%	5.7%	4	
2E Part 1	1G	The proportion of people who receive long-term support who live in their home or with family with LD aged 18-64	77.5%	80.2%	81.2%	82.5%	82.6%	82.4%	82.8%		↔	80.4%	78.1%	81.4%	78	3
2E Part 2a	2E2A	The proportion of adults who live in their own home or with their family aged 18 to 64	NA	NA	NA	NA	NA	NA	79.2%			75.4%	74.2%	77.4%	84	3
2E Part 2b	2E2A	The proportion of adults who live in their own home or with their family aged 65 and above	NA	NA	NA	NA	NA	NA	64.9%			67.5%	58.0%	60.3%	60	2

INDICATOR	Indicator	Brief Description
	OLD	

2021/22	2022-23	2023-24	2024-25	2025-26	2025-6	2025-6
				Q1	Q2	Q3

Quarterly trend

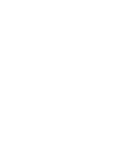
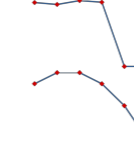
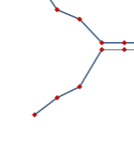
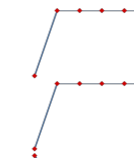
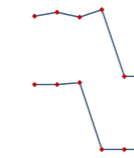
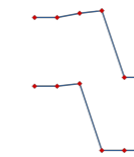
Annual Trend

Peer Group	West Mids	England	Rank	Quartile
2024/25	2024/25	2024/25	2024/25	2024/25

Objective 3: Empowerment - information and advice

3A	1B	The proportion of people who use services who report having control over their daily life.
3B	3C	The proportion of carers who report that they have been involved in discussions about the person they care for
3C		
For 3C part 1 (users):	3D1	The proportion of people who use services who have found it easy to find information about services and/or support
For 3C part 2 (carers):	3D2	The proportion of carers who use services who have found it easy to find information about services and/or support
3D		
3D Part 1a:	1C1A	adults aged 18 or over receiving self-directed support
3D Part 1b:	1C1B	carers receiving self-directed support
3D Part 2a:	1C2A	adults 18 or over in receipt of care and receiving direct payments.
3D Part 2b:	1C2B	carers receiving direct payments for support direct to carer.

73.7%	74%	78.9%	82.20%	NA	NA	NA
66.5%	66.5%	69.2%	NA	NA	NA	NA
66.2%	70.5%	65.3%	73.5%	NA	NA	NA
58.7%	58.7%	60.4%	NA	NA	NA	NA
86.8%	100%	100%	100%	100.0%	100.0%	100.0%
37.1%	100%	100%	100%	100.0%	100.0%	100.0%
23.4%	22.7%	22.5%	22%	22.0%	22.0%	21.0%
37.1%	53.7%	64.2%	100%	100.0%	100.0%	100.0%

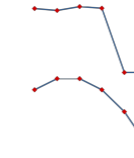


73.7%	77.4%	77.3%	15	1
60.4%	66.9%	66.4%	52	2
66.4%	68.0%	67.8%	24	1
55.5%	60.8%	59.1%	65	2
82.9%	95.8%	92.4%	1	1
24.8%	25.7%	24.5%	95	3

Objective 4: Safety

4A	4A	The proportion of people who use services who feel safe
4B	NEW	The proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed

72%	69.9%	74.3%	72.6%	NA	NA	NA
93%	94%	94%	93.0%	91%	88%	89%



67%	72.2%	70.1%	46	2
88.7%	86.5%	91.2%	62	2

INDICATOR	Indicator	Brief Description
	OLD	

2021/22	2022-23	2023-24	2024-25	2025-26	2025-6	2025-6
				Q1	Q2	Q3

Quarterly trend

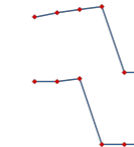
Annual Trend

Peer Group	West Mids	England	Rank	Quartile
2024/25	2024/25	2024/25	2024/25	2024/25

Objective 5: Social connections

5A		
5A part 1 (users)	111	Proportion of people using services reporting they had as much social contact as they would like
5A part 2 (carers)	112	Proportion of carers who reported that they had as much social contact as they would like

41.7%	45%	47.3%	49.6%	NA	NA	NA
24.6%	24.6%	25.8%	NA	NA	NA	NA

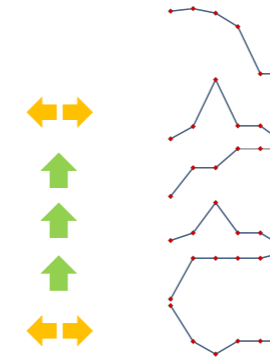


43.10%	46.70%	45.40%	22	2
27.80%	32.20%	30%	118	1

Objective 6: Continuity and quality of care

6A	New	The proportion of staff in the formal care workforce leaving their role in the past 12 months
6B	New	The percentage of residential adult social care providers rated good or outstanding by CQC
6B outstanding	New	The percentage of residential adult social care providers rated outstanding by CQC
6B good	New	The percentage of residential adult social care providers rated good by CQC
6B other	New	The percentage of residential adult social care providers rated other by CQC
6B not yet rated	New	The percentage of residential adult social care providers not yet rated by CQC

24.6%	25.6%	23.8%	18.5%	NA	NA	NA
63.5%	63.9%	65.3%	63.9%	63.9%	63.4%	63.4%
1.4%	1.4%	1.4%	1.4%	1.4%	1.4%	2.4%
62.2%	62.5%	63.9%	62.5%	62.5%	61.9%	64.1%
29.7%	33.3%	33.3%	33.3%	33.3%	33.8%	30.6%
6.8%	2.8%	1.4%	2.8%	2.8%	2.8%	2.4%



22.9%	23.30%	23.7%	118	1
77.0%	75.70%	80%	150	4

LOCAL (CCC1)	CQC IR5 Reviews for people in long term support for 12+ months
LOCAL (CCC2)	CQC IR5 People in Long term support who were assessed/reviewed within the last 18 months
LOCAL (CCC3)	CQC IR5 Median waiting time for a review
LOCAL (CCC4)	CQC IR5 Waiting times for Care Act Assessment (median days)
LOCAL (CCC5)	CQC IR5 Waiting list for Care Act Assessment (number of people)
LOCAL (CCC6)	CQC IR9 Number of people waiting for an OT assessment
LOCAL (CCC7)	CQC IR9 Median waiting time for an OT assessment
LOCAL (CCC8)	CQC IR9 Median waiting time for equipment (reported separately though ICES data)
LOCAL (CCC9)	CQC IR29 Number of Dols applications waiting to be allocated to BIA
LOCAL (CCC10)	CQC IR29 Median waiting time for Dols application to be allocated to a BIA

44.9%	49.2%	55.6%	66.4%	66.6%	67.2%	66.4%
63.0%	73.0%	81.0%	88.3%	90.5%	88.8%	82.8%
NA	NA	130	157	132	164	201
146	124	106	59.4	54	41.25	48
466	461	403	87	100	71	55
NA	NA	NA		449	434	363
35	37	46		35	34	36
NA	NA	43	35			
337	301	266	130	117	150	164
62	44	39	19	10	14	54

