



Coventry City Council

## Briefing note

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**To: Cabinet**

**Date: 30<sup>th</sup> September 2025**

**From: Health and Social Care Scrutiny Board (5)**

**Subject: Adult Social Care Performance - Self-Assessment and Annual Report (Local Account) 2024/25**

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### **1 Purpose of the Note**

- 1.1 To inform Cabinet of the recommendations from Health and Social Care Scrutiny Board (5) on their consideration of a report on the Adult Social Care Performance - Self-Assessment and Annual Report (Local Account) 2024/25.

### **2 Recommendations**

- 2.1 Health and Social Care Scrutiny Board (5) recommend that:
  - 1) Cabinet accepts the recommendations within the report.

### **3 Information and Background**

- 3.1 At their meeting on 17<sup>th</sup> September 2025, Health and Social Care Scrutiny Board (5) considered a report and presentation on the Adult Social Care Performance - ASC Self-Assessment and Annual Report (Local Account) 2024/25.
- 3.2 Members of the Scrutiny Board, having considered the content of the report and presentation, asked questions and received information from officers on the following matters:
  - That changes to the front door responses and the early help team, with a better focus on signposting and prevention has affected the numbers using low-level support and short-term support.
  - That spend had increased mainly due to the increase in the minimum wage as well as an increase in the complexity of care needs. However, the Council's costs were generally in-line with the average of other local authorities.
  - How elected members could promote the work of Adult Social Care and tell the positive story that there is to tell, to support the visibility and transparency of the service.

- The uptake of Bridgit Care for carers had been really positive and nearly 16000 contacts had been made since February 2025. Highest access was at weekends when other services weren't accessible
- There were positive relationships with all public sector partners, including the Fire Service
- The biggest challenge to address for the service was one of hearing the voice of the most disenfranchised of society who don't access services. This was an area that Members could help the service with.

### 3.3 Members also requested:

- A further item on how adults social care and public health are working together on prevention, prioritising wellbeing.
- The most recent LGA data showing spend comparison with other council in the W Midlands.
- Data regarding the number of migrants delivering ASC care in Coventry

## 4 Health Inequalities Impact

- 4.1 The Self-Assessment and Annual Report demonstrates the progress of Adult Social Care in maintaining and improving outcomes for the population of Coventry. This progress contributes to the Council's objectives of citizens living longer, healthier, independent lives and contributes to the priorities in the Council Plan to protect the City's most vulnerable people.
- 4.2 An Equalities Impact Assessment is not appropriate for this report. There has been a continued drive to embed equality and diversity within operational practice, commissioning plans and performance monitoring.

Gennie Holmes  
 Scrutiny Co-ordinator  
 Law and Governance  
 Email: [gennie.holmes@coventry.gov.uk](mailto:gennie.holmes@coventry.gov.uk)