



To: Scrutiny Co-ordination Committee

Date: 14th November 2024

Subject: One Coventry Transformation Programme

1 Purpose of the Note

- 1.1 Following an update on the Corporate Peer Challenge in June 2024, the Chair of Scrutiny Co-ordination Committee recommended that an item on the Transformation Programme be presented to Scrutiny Co-ordination Committee at a future meeting.
- 1.2 This briefing note provides an overview of the One Coventry Transformation Plan 2024/25 and next steps.

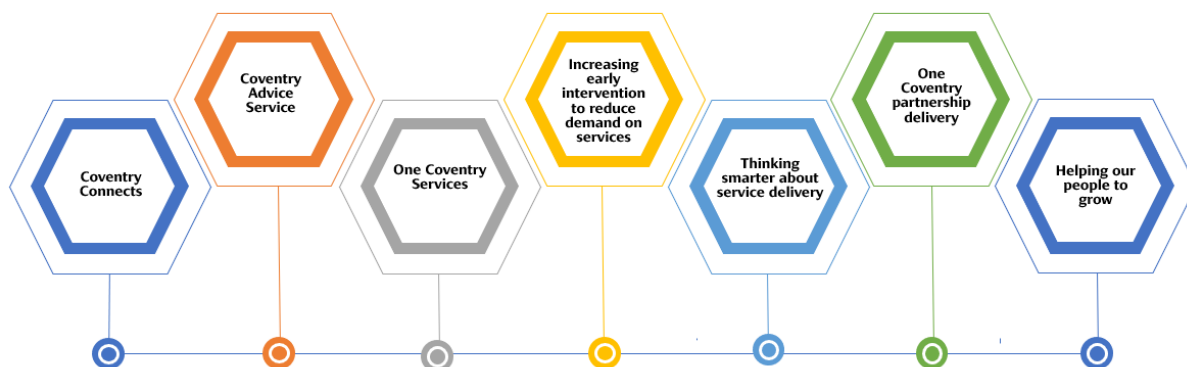
2 Recommendations

- 2.1 Scrutiny Co-ordination Committee is requested to:
 - 1) Note the overview of the Transformation Plan 2024/25, progress made to date and delivery challenges;
 - 2) Provide any feedback for consideration in the progression of activity relating to the Transformation Plan.

3 Information and Background

- 3.1 As a Council, we are embarking on a journey, building on our current strengths, but also being imaginative in how we change and improve the way we deliver services, support residents and communities, and effectively target and prioritise resources.
- 3.2 Our One Coventry Transformation Plan 2024/25 (**see Appendix 1**) sets out the approach we are taking to successfully deliver our transformation ambitions, aligned to the Council's One Coventry Plan (2022 – 2030) priorities, and provides a mechanism for delivery of the Council's medium term financial strategy.
- 3.3 To successfully deliver these transformation priorities and provide the foundations for wider change, 7 key operational change programmes were identified, with delivery progress being reported to the One Coventry Transformation Board.

Transformation Plan 2024/25



- 3.4 Case studies of high-level delivery activity across key programmes will be provided at the Scrutiny Co-ordination Committee meeting on 14th November 2024, including a specific update on the One Coventry Services consultation which ends on 4th November 2024.

4 Overseeing and enabling delivery of the Transformation Plan

- 4.1 The One Coventry Transformation Board was established in March 2024 and has been meeting monthly to oversee and enable the delivery of the Transformation Plan. Membership includes representatives from a variety of different service areas within the Council, with highlight reporting for all programmes and a focus on cross-organisational ownership.
- 4.2 As the Board has now been in operation for several months, a review has been undertaken in the form of a workshop with the Board Members and Leadership Board to ensure the approach of the Board provides the optimum focus in enabling delivery and providing assurance on progress. This has included the alignment of reporting on delivery of the Medium-Term Financial Strategy savings schedule, and the highlight reporting of programme progress.

5 Health Inequalities Impact

- 5.1 The potential impacts of delivery of our transformation priorities (for our residents, workforce, partners and the Council more widely) are robustly scoped and kept under review. Diversity and Inclusion is a Council priority and is a key focus throughout all transformation engagement, design and delivery.
- 5.2 An Equality Impact Assessment (EIA) is completed for change projects at the appropriate time to understand any diversity and inclusion impacts, with consideration to appropriate management and mitigation of these, where possible.

6 Next steps

- 6.1 The Corporate Peer Challenge Progress Review has been arranged and will take place on 22nd November 2024. The purpose of this is to help the Council assess the impact of the Peer Challenge recommendations and demonstrate the progress it has made against the areas of improvement and development identified by the Peer Team. A final feedback report will be shared by the LGA early next year.

- 6.2 The Transformation Plan will naturally evolve and change as it progresses. The current Transformation Plan mainly focuses on 2024/25 and will be reviewed for future years to ensure delivery alignment with the medium term financial strategy position. In addition, the role and function of Transformation Board will be reviewed, to ensure clear oversight and grip of change and improvement programme delivery as work continues to realise financial efficiencies.
- 6.3 We will continue to build on learning to date, with the intention to work even more collaboratively through our One Coventry approach, where all teams and partners will work seamlessly to deliver services differently for residents.

Appendices

Appendix 1 – 2024/25 Transformation Plan

Michelle McGinty
Strategic Lead for Transformation and Change
Coventry City Council
Michelle.McGinty@coventry.gov.uk
02476 971409