

Adult Social Care Outcomes Framework (ASCOF) 2021/22 to 2022/24

Indicator	Brief Description				Improvement	Comparator	West Mids	England	Rank - England	Quartile	Improvement Outurn to move to next quartile
		2021/22	2022-23	2023-24 Q1		2021/22	2021/22	2021/22	2021/22	2021/22	
Domain 1 - Enhancing quality of life for people with care and support needs											
1A	Social care-related quality of life	18.9	18.6	18.6		18.7	18.8	18.9	70	2	19.2
1B	Proportion of people who use services who have control over their daily life	73.7	73.8%	73.8%		75.7	76.0	76.9	121	4	74.2
1C1A	Proportion of adults receiving self-directed support	86.8	100%	99.8%	↔	93.8	90.7	94.5	132	4	93.1
1C1B	Proportion of carers receiving self-directed support	37.1	100%	100.0%	↔	98.1	86.7	89.3	143	4	98.4
1C2A	Proportion of adults receiving direct payments	23.4	23%	22.0%	↔	30.7	27	26.7	90	3	37.4
1C2B	Proportion of carers receiving direct payments for support direct to carer	37.1	54%	52.3%	↔	90.4	78.6	77.6	128	4	67.7
1D	Carer-reported quality of life	7	7	7		7.1	7.2	7.3	94	3	7.2
1E	Proportion of adults with learning disabilities in paid employment	2.6 (19)	1.9 (15)	1.9 (14)	↔	3.7	3.3	4.8	111	3	
1G	Proportion of adults with learning disabilities who live in their own home or with their family	77.5	80%	79.0%	↔	81	73.8	78.8	99	3	81.3
1I1	Proportion of people using services reporting they had as much social contact as they would like	41.7	45%	45%		40.5	41.6	40.6	55	2	42.2
1I2	Proportion of carers who reported that they had as much social contact as they would like	24.6	24.6%	24.6%		28.4	29.4	28	103	3	26.7
1J	Adjusted Social Care-related quality of life - impact of Adult Social Care Services	0.439	0.423	0.423		0.408	0.421	0.407	10	1	=

Domain 2 - Delaying and reducing the need for care and support

2A1	Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	35.1	25.9	5.1 estimated end of year 17.1	↑	18.9	15.2	13.9	147	4	17.1
	Number of admissions	87	56	11							37
2A2	Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population	810.5	728	159 estimated end of year 557	↑	582.7	579.5	538.5	138	4	645.3
	Number of admissions	409	367	80							325

2B1	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation (effectiveness of the service)	84	81.1%	82.4%	↑	79.5	81.2	81.8	78	3	84.5
2D	Proportion of those that received a short term service during the year where the sequel to service was either no ongoing support or support of a lower level	65.1	75.0%	82.6%	↑	68.6	68.7	77.6	110	3	76.6

Domain 3 - Ensuring that people have a positive experience of care and support

3A	Overall satisfaction of people who use services with their care and support	62	60.5%	60.5%		63.2	62.2	63.9	103	3	63.9
3B	Overall satisfaction of carers with social services	32	32.0%	32.0%		35.9	34.6	36.3	110	3	36
3C	Proportion of carers who report that they have been included or consulted in discussion about the person they care for	66.5	66.5%	66.5%		64.1	61	64.7	50	2	68.1
3D1	Proportion of people who use services who find it easy to find information about services	66.2	70.5%	70.5%		63.1	61.6	64.6	61	2	68.5
3D2	Proportion of carers who find it easy to find information about services	58.7	58.7	58.7%		54.7	54.8	57.7	60	2	61.8

Domain 4 - Ensuring people are safe and protected from avoidable harm

4A	Proportion of people who use services who feel safe	72.0	69.9%	69.9%		67.7	70.5	69.2	36	1	=
4B	Proportion of people who use services who say that those services have made them feel safe and secure	85.3	87.4%	87.4%		83.8	86.1	85.6	87	3	86

LOCAL	Reviews for people in long term support for 12+ months	44.9%	49.2%	48.4%	↔
LOCAL	Waiting times for Care Act Assessment (average of days)	146	114	92	↑
LOCAL	Waiting list for Care Act Assessment (number of people)	466	461	284	↑