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7th July 2021
<ul style="list-style-type: none"> - Digital Update - Customer Services
15th September 2021
<ul style="list-style-type: none"> - Reserves Balances - ICT & Digital Updates – Asset Register & System Monitoring
13th October 2021
<ul style="list-style-type: none"> - Workforce Diversity and Inclusion - New Ways of Working
1st December 2021
<ul style="list-style-type: none"> - Medium Term Financial Strategy - Financial Impact of COVID-19
19th January 2021 (moved from 26th January)
<ul style="list-style-type: none"> - Financial Management Code - Customer Journey at Coventry City Council
30th March 2021
-
2021/2022
<ul style="list-style-type: none"> - Digital Inclusion - Social Value and Sustainability Policy - Procurement Strategy

SB1 Work Programme 2021/22

Date	Title	Detail	Cabinet Member/ Lead Officer
7th July 2021	- Digital Update	To provide the Board with the opportunity to scrutinise the work being done on Digital.	Cllr Brown/ Cllr Hetherton/ Cllr Lloyd
	- Customer Services	To provide an update the performance of customer service, including the impact of COVID-19 on service delivery.	Cllr Brown/
15th September 2021	- Reserves Balances	To receive an update on the position of Council Reserves and identify recommendations for the Cabinet Member.	Cllr Brown/ Paul Jennings
	- ICT & Digital Updates – Asset Register & System Monitoring	To review the position with regards to ICT & Digital assets and the approach to monitoring uptime of systems.	Cllr Hetherton/Paul Ward
13th October 2021	- Workforce Diversity and Inclusion	To include scrutiny of the actions to enhance workforce diversity and inclusion including the Workforce Diversity & Inclusion Strategy.	Cllr Brown/ Grace Haynes
	- New Ways of Working	To consider new ways of working at CCC following acceleration of the programme post Covid-19. Customer Service Directorate, Children’s Services and a range of directorates. Including training and development.	Cllr Brown/ Cllr Hetherton / Susanna Newing
1st December 2021	- Medium Term Financial Strategy	To discuss the Council's Medium Term Financial Strategy prior to its approval through the political process. Please note the date of the meeting will move to enable SB1 to consider the MTFS before it goes to Cabinet. Normal reporting timescales have changed due to Covid-19.	Cllr Brown /Barry Hastie/ Paul Jennings
	- Financial Impact of COVID-19	To receive an update on the item first taken in October 2020 regarding the financial impact of COVID-19.	Cllr Brown/ Barrie Hastie/ Paul Jennings
19th January 2021 (moved from 26th January)	- Financial Management Code	The Financial Management Code (FM Code) provides guidance for good and sustainable financial management in local authorities. By complying with the principles and standards within the code authorities will be able to demonstrate their financial sustainability. This item will examine Coventry’s progress towards meeting the FM Code principles.	Cllr Brown/ Barrie Hastie/ Paul Jennings

SB1 Work Programme 2021/22

Date	Title	Detail	Cabinet Member/ Lead Officer
	- Customer Journey at Coventry City Council	To include Customer Service channels including the feedback loop for customers and councillors and continuous improvement linked with other departments. Follows up from the meeting on 7 th July.	Cllr Brown/ Adrienne Bellingeri
30th March 2021	-		
2021/2022	- Digital Inclusion	This item was identified at the meeting on 7 th July 2021	
	- Social Value and Sustainability Policy	Following the meeting on 4 th July, it was agreed to review the Social Value Policy. The new policy will be brought to SB1 for scrutiny.	Cllr Brown / Mick Burn
	- Procurement Strategy	The Procurement Strategy is being revised and this meeting will enable SB1 to input into its development before it is agreed by Cabinet/ Council.	Cllr Brown/ Mick Burn