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## Cabinet Member for Policy and Leadership

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### Time and Date

2.00 pm on Wednesday, 10 November, 2021

### Place

Diamond Rooms 1 and 2 - Council House

Please note that in line with current Government and City Council guidelines in relation to Covid, there will be reduced public access to the meeting to manage numbers attending safely. If you wish to attend in person, please contact the Governance Services Officer indicated at the end of the agenda.

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### Public Business

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes** (Pages 3 - 4)
  - a) To agree the Minutes from the meeting held on 25 November, 2020
  - b) Matters Arising
4. **Complaints to the Local Government and Social Care Ombudsman 2020/21** (Pages 5 - 28)

Report of the Chief Executive
5. **Outstanding Issues**

There are no outstanding issues.
6. **Any Other Items of Public Business**

Any other items of public business which the Cabinet Member decides to take as matters of urgency because of the special circumstances involved.

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Julie Newman, Director of Law and Governance, Council House Coventry

Tuesday, 2 November 2021

Note: The person to contact about the agenda and documents for this meeting is Suzanne Bennett Tel: 024 7697 2299 Email: [suzanne.bennett@coventry.gov.uk](mailto:suzanne.bennett@coventry.gov.uk)

Membership: Councillor D Duggins, Cabinet Member for Policy and Leadership

By invitation Councillor G Ridley, Shadow Cabinet Member for Policy and Leadership

**Public Access**

Please note that in line with current Government and City Council Covid guidelines, there will be reduced public access to the meeting to manage numbers attending safely.

Any member of the public who would like to attend the meeting in person is required to contact the following officers in advance of the meeting regarding arrangements for public attendance. A guide to attending public meeting can be found here:

<https://www.coventry.gov.uk/publicAttendanceMeetings>

**Suzanne Bennett**

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