

Cabinet Member for Policy and Leadership

Time and Date

10.00 am on Thursday, 26 November, 2020

Place

This meeting will be held remotely. The meeting can be viewed live by pasting this link into your browser:- <https://www.youtube.com/watch?v=QnLnf-h3-pg&feature=youtu.be>

Public Business

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes** (Pages 3 - 4)
 - a) To agree the minutes from the meeting held on 7 November, 2019
 - b) Matters Arising
4. **Complaints to the Local Government and Social Care Ombudsman 2019/20** (Pages 5 - 40)

Report of the Deputy Chief Executive
5. **Outstanding Issues**

There are no outstanding issues
6. **Any Other Items of Public Business**

Any other items of public business which the Cabinet Member decides to take as matters of urgency because of the special circumstances involved.

Private Business

Nil

Julie Newman, Director of Law and Governance, Council House Coventry

Wednesday, 18 November 2020

Note: The person to contact about the agenda and documents for this meeting is Suzanne Bennett Tel: 024 7697 2299 Email: suzanne.bennett@coventry.gov.uk

Membership: Councillors G Duggins, Cabinet Member, G Ridley, Shadow Cabinet Member

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